We will do everything we can to ensure patient and staff safety

Our facility and all staff work in line with Government guidance and procedures, strict processes for the cleanliness and infection control to prevent the spread of COVID-19

* All patients are asked to complete a COVID-19 questionnaire and declaration at the time of booking their appointment

* Anyone who answers 'Yes' to possible symptoms will have their appointment rebooked after their isolation period, if they are well enough

* All our staff will be wearing appropriate personal protective equipment (PPE)

* On arrival to attend the appointment, patient's temperature will be recorded. A temperature of 37.8 C or above patient will be asked to leave the facility and have their appointment rebooked. We will ask all patients a series of COVID-19 related questions to assess any changes to health since the time of booking

*If patients are well and answer 'No' to possible symptoms, they will be asked to use hand sanitiser gel before entering the waiting area

*Anyone who answers 'Yes' to possible symptoms will be asked to leave the facility and have their appointment rebooked after their isolation period if they are well enough

* All staffs are trained in infection prevention and control standards

*All staff uses the correct and most appropriate personal protective equipment (PPE) and have been trained to use, and dispose of it, correctly

*All items that come into contact with patients are single-use and are changed between every patient, or cleaned with a disinfectant wipe

*All staff are trained in effective hand washing and are audited regularly against compliance standards

*Hand sanitiser is available for all patients, visitors and staff throughout our facility

* All medical equipment is thoroughly cleaned with an approved cleaning agents, additional cleaning performed before and after each patient scan. MRI scanner suites are all subject to a daily cleaning schedule. Our cleaning schedule is compliant with best standards and is audited regularly.